

UNCLE CU Goes Live with New Symmetry eBanking from WRG

UNCLE Credit Union Launches Wescom Resources Group's Symmetry eBanking

(PRWEB) November 30, 2017 -- Wescom Resources Group, LLC (WRG), a technology CUSO, announced that UNCLE Credit Union has successfully launched a new <u>online banking platform</u> using WRG's Symmetry eBanking online product suite. UNCLE CU, based in Livermore, California, holds \$394 million dollars in assets and serves over 23,000 members.

The credit union first started using WRG's digital banking products in 2012. After five years, UNCLE CU inked a deal to migrate their online banking services from WRG's MemberEdge platform to its next-generation solution, Symmetry eBanking Online, in conjunction with Symmetry Mobile Banking and Symmetry Bill Pay.

"Technology is ever changing and we are always looking for ways to stay out front," said Aimee Hensley, Business Analyst at UNCLE CU. "WRG's Symmetry <u>eBanking Online</u> gives us a platform that truly expands the self-service functionality for our members."

Symmetry eBanking Online went live to the credit union's members on November 7, 2017. "The implementation process was very thorough, and enabled a smooth and seamless launch to our membership," Hensley stated. "Our management team, board and staff are excited about the upgrade and the opportunity to bring new self-service options to members. To date, we've received favorable feedback from members about the new functionality."

About Wescom Resources Group

Backed by Wescom Credit Union, one of the nation's largest credit unions, with nearly \$3.7 billion in assets and serving 192,000 members, Wescom Resources Group provides credit unions with advanced technology solutions that increase their competitive edge. With over 130 clients, WRG is a leader in innovative technologies for the credit union industry. Through its Symmetry eBanking suite, WRG offers an integrated digital channel solution that includes Online and Mobile Banking, Bill Pay, eAlerts, Multi-Factor Authentication, Member-Directed ACH, online account opening and more. WRG also offers one of the most robust Service Bureau solutions in the credit union industry. WRG's Tellergy® solution provides branch automation for today's modern credit union. For more information, visit www.wescomresources.com.



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